

# Street Lighting

There are two electric companies that service Salem Fields Community, Dominion Energy and Rappahannock Electric Co-op. Dominion Energy services the north side from Hot Springs Ln to Gordon Road and Rappahannock Electric services the south side from Hot Springs Ln to Smith Station Road. Rappahannock Electric is replacing the street lights as they burn out with LED bulbs, with no side panels. Dominion Energy is not. Dominion poles have a code number on their poles. Rappahannock Electric poles have an orange sticker.

If you see a light out, PLEASE determine which company the pole belongs to and then contact the office.

The procedure for reporting to Rappahannock Electric

Phone 540-898-8500

Choose option #1 then option #4

When transferred to a person, you will need to give the address of the light outage and the nearest other street, if possible.

Please contact the office 540-548-3487 and report the location of the pole and any work order number you received.

The procedure for reporting to Dominion Energy

Phone the office 540-548-3487 and they will have to report the outage.

You need to tell them the address and the code number on the pole. Only staff members can report the outage because they have the account number associated with the Dominion Energy account.

They will contact Dominion Energy supply the account number, the address of the outage and the code number for the pole. They will receive a work order number in return.

Dominion Energy calls their street lights, Watch Lights. This just means the lights are privately paid and not by the government.

THANK YOU for the help with this issue. It may accelerate the repair of street lighting outages.